

Importance

● Example Question 6:

D (Not important at all)

Explanation

The answer would lie more towards the C/D answer options (of minor importance and not important at all). This is because patient confidentiality is still breached online, despite it being unintentional.

Maxwell should have been more careful in preventing it from happening, and despite no malicious intentions, it does not excuse him from exposing patient information. Hence the answer is D.

Feedback

The question tests for patient confidentiality and candidates' understanding of mitigating factors. In this case, 'unintentional' actions does not excuse someone from majorly breaching a hospital policy (patient confidentiality)

Importance

Example Question 7:
D (Not important at all)

Explanation

The answer would lie more towards the C/D answer options (of minor importance and not important at all). This is because despite being in private for Maxwell's social media account, it is still a major breach of patient confidentiality as information is being shown to his family and friends. Some of the family/friends may recognise the patients in the photos as part of an extended family. Hence the answer is D.

Feedback

The question tests for patient confidentiality. Social media use is an easy breach of patient confidentiality, as information in the background can easily expose identifiable information of the patients.

Importance

● Example Question 8: A (Very important)

Explanation

The answer would lie more towards the A/B answer options (very important and important). It is essential to always be following hospital policies, and Maxwell's breach can have consequences for both himself and the hospital in general. This is because the policies are generally in place for a specified reason that protects employees from any potential scandals. Hence by breaching the policy, Maxwell is putting himself and others at risk, making the answer A.

Feedback

The question tests for candidates' understanding of hospital policies. It is essential to follow workplace guidelines at all times, especially within the hospital as these are provided to protect all staff.

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● Example Question 9: A (Very important)

Explanation

The answer would lie more towards the A/B answer options (very important and important). By wearing the hospital's uniform, Maxwell is essentially representing the views of the healthcare system when he posts on social media about controversial topics. This can negatively affect the public's view on healthcare workers, and as it has been going on for months, could have dire consequences. Hence the answer is A, a very important consideration for Axon to consider.



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● Example Question 10: D (Not important at all)

Explanation

The answer would lie more towards the C/D answer options (of minor importance and not important at all). Although the patients have given consent to have their photos taken, they have not agreed for the photos to be posted on social media. Furthermore, posting the patients with identifiable information on social media is a huge breach of patient confidentiality. There is also the consideration that only 'most' of the patients have given consent. Hence the answer is D.

Feedback

The question tests for candidates' understanding of patient confidentiality and consent. It is always essential to have explicit permission to do something with patients' information, and inferred consent is generally not good enough.